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| U N | G o a l | 16. Promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountable and inclusive institutions at all levels |
| | T a r g e t | 16.3 Promote the rule of law at the national and international levels and ensure equal access to justice for all |
| | I n d i c a t o r | 16.3.3 Proportion of the population who have experienced a dispute in the past two years and who accessed a formal or informal dispute resolution mechanism, by type of mechanism |

I. Global indicator

<Type 4>

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| Indicator | Proportion of the population who have experienced a dispute in the past two years and who accessed a formal or informal dispute resolution mechanism, by type of mechanism |
| Definition | <p>A dispute can be understood as a justiciable problem between individuals or between individual(s) and an entity.</p> <p>Justiciable problems can be seen as the ones giving rise to legal issues, whether or not the problems are perceived as being "legal" by those who face them, and whether or not any legal action was taken as a result of the problem.</p> <p>While there is no standard definition of access to justice, it is broadly concerned with the ability of people to defend and enforce their rights and obtain just resolution of justiciable problems in compliance with human rights standards; if necessary, through impartial formal or informal institutions of justice and with appropriate legal support. Dispute resolution mechanisms vary across countries.</p> <p>While in many countries courts represent the main institution dealing with disputes of civil nature, there may be countries or societies where the first point of reference in such cases are informal systems, traditional or religious leaders. The formulation of the indicator, and the formulation of the questions in the survey, have to make sure to include all relevant institutions or mechanisms.</p> |
| Global indicator link | <ul style="list-style-type: none"> ■ Metadata: https://unstats.un.org/sdgs/metadata/files/Metadata-16-03-03.pdf ■ Data: https://unstats.un.org/sdgs/indicators/database/ |